

LCBO

2000 BOUNDARY ROAD
WHITBY, ONTARIO L1N 7G4
www.LCBO.COM

April 5, 2001

To Whom It May Concern:

The LCBO introduced a load restraining device "Travel Sure" during the process of distributing products on pallets from all Logistics Facilities to our customers (LCBO retail and BRI stores).

The implementation of the "Travel Sure" units realized a reduction of product damages, load shifts and also a reduction of pallets used as dunnage to block loads.

We have received a positive feedback from carriers, Transport/truck drivers, Retail store, confirming that the load restraining devices improved the integrity of loads shipped by the LCBO.

If you require more information please feel free to contact me at (905) 723-3417
Ext. 2033

Sincerely,

Idris N. Osman
Manager, Engineering Services